

## Customer Day Programme

08:00 - 08:30	Registration (Refreshments served)			
08:30 - 09:00	Introduction to Pragma Africa - <i>Alan Tait</i> Latest news from Pragma Africa			
09:00 - 10:00	Business Processess - <i>Arnold Botha</i>			
10:00 - 10:30	Tea Break and break into streams			
10:30 - 11:15	Case Study 1 Best Practices	<i>Ronnie Taljaard</i>	On Key 5 Development Overview - new features	<i>Marthinus Burger</i>
11:15 - 12:00	Case Study 2 Best Practices	<i>Arnold Botha</i>	Best Practices - On Key Specific functionality and how to use it	<i>Marthinus Burger</i>
12:00 - 12:45	Future of Asset Management - <i>Alan Tait</i>			
12:45 - 13:00	Conference feedback and lucky draws and closing words			
13:00	Lunch			