



HEFMA Blitz Survey 2026

What 70 campus facilities leaders told us

Three findings, and what they mean for your smart campus journey.

63%

work from
manual or
incomplete
data

41%

say
maintenance
is mostly
reactive

56%

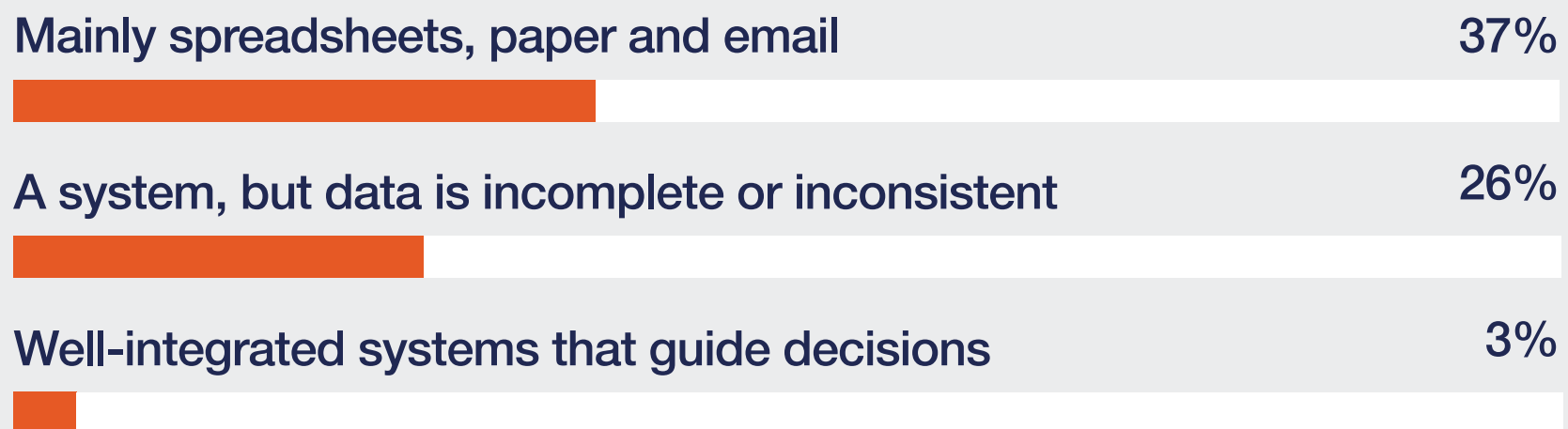
report
informal or
inconsistent
governance

Finding 01 | Data

63%

work from spreadsheets,
paper and email, or from a
system with incomplete data

How delegates manage facilities assets and maintenance



What this tells us

Fix the data before the dashboard.

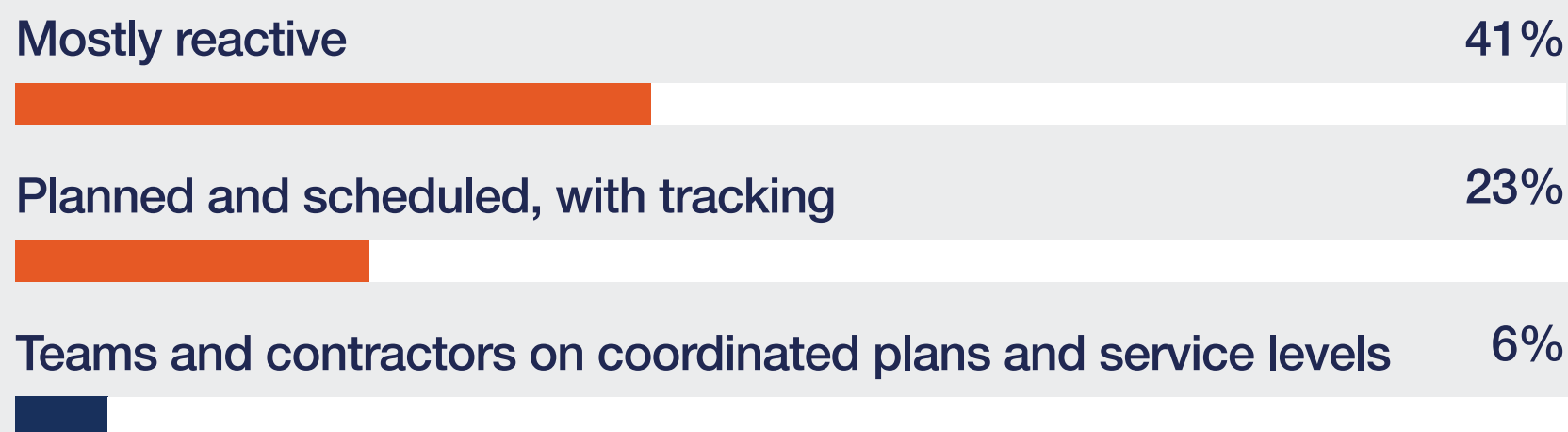
Analytics, AI and smart building tools inherit the data they are given.
Getting asset and work data right is the highest-value first step.

Finding 02 | Work Planning

41%

say maintenance work is mostly reactive, with teams responding as issues arise

How delegates plan maintenance across in-house teams and contractors



What this tells us

Plan the work, then work the plan.

Every job moved from reactive to planned cuts cost and risk, and builds the work history that makes predictive decisions possible later.

Finding 03 | Governance

56%

describe maintenance
governance as informal
or not applied consistently

How well maintenance governance supports facilities objectives



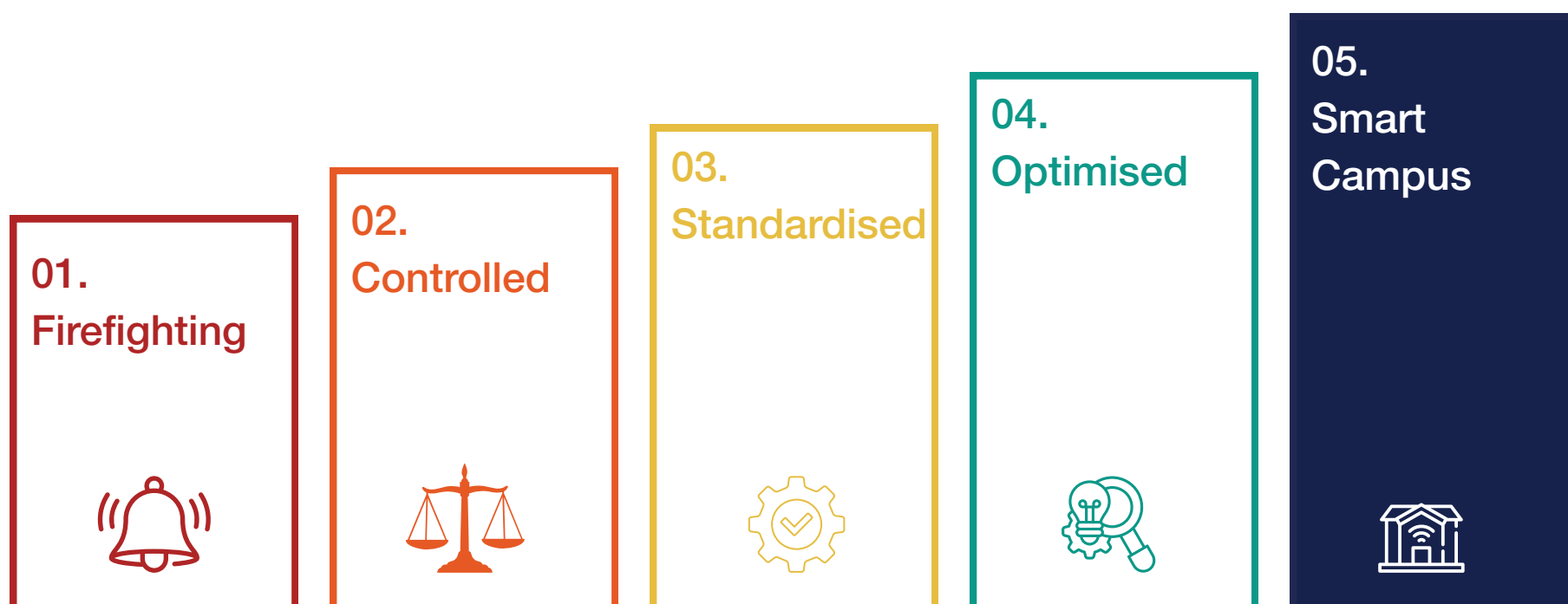
What this tells us

Make governance the bridge to the budget.

Governance that links maintenance to risk, budgets and institutional goals turns maintenance from a cost into a case for investment.

Where is your campus today?

Our smart campus roadmap shows the five stages of maturity, and the practical steps to move from one to the next.



From assessment to action: Your smart campus roadmap can start here.

[Book your assessment](#)