

Webinar

From complexity to control: Scale smarter with On Key



Govern asset and maintenance data
across geographies, teams and operations

11 September 2025

ON KEY

asset management | switched on

verdantix
Green Quadrant
Enterprise Asset
Management Software

Leader

2024



Our presenters



Stefan Swanepoel



Simone Theron



Juan Vermeulen

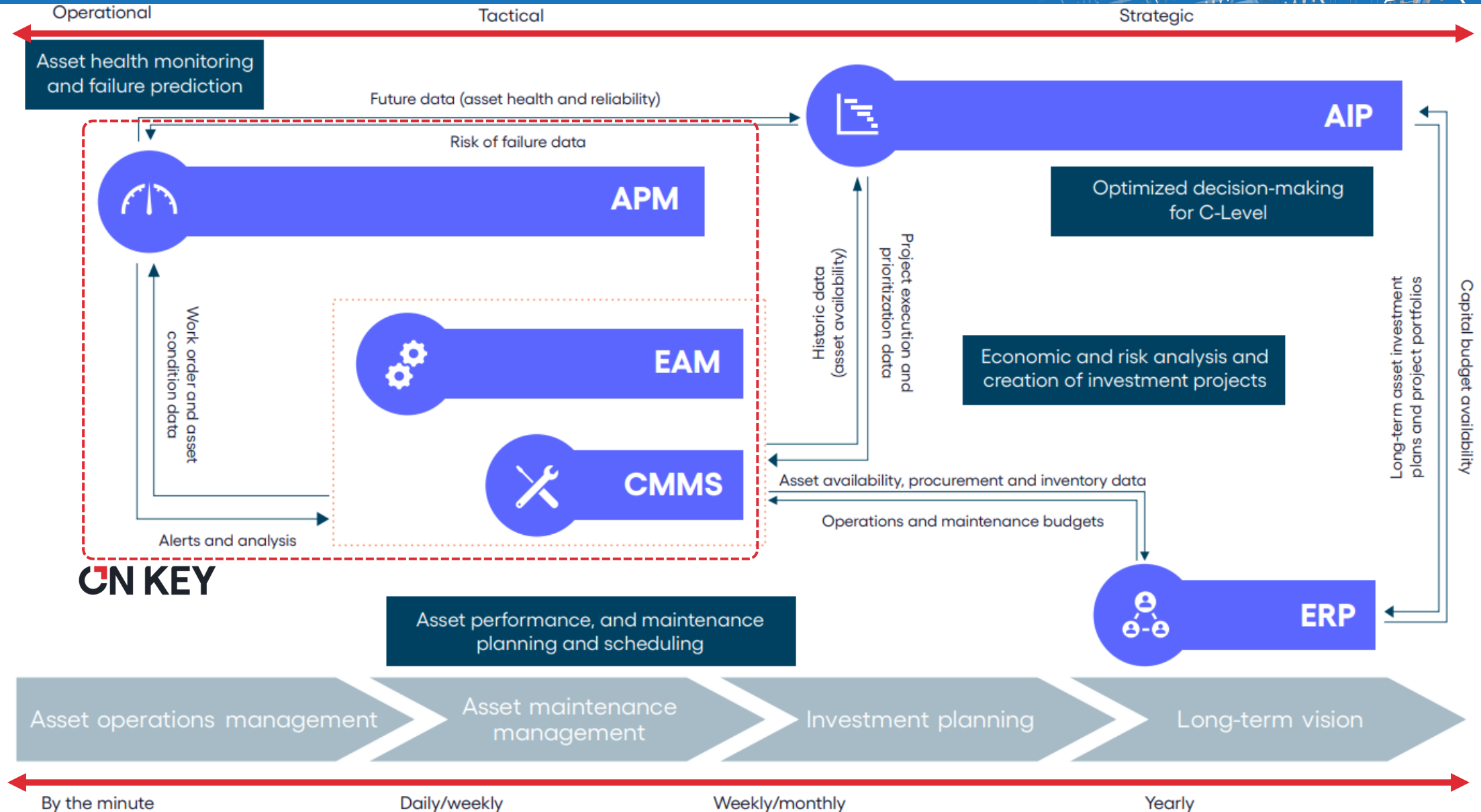


Mauritz Zastron

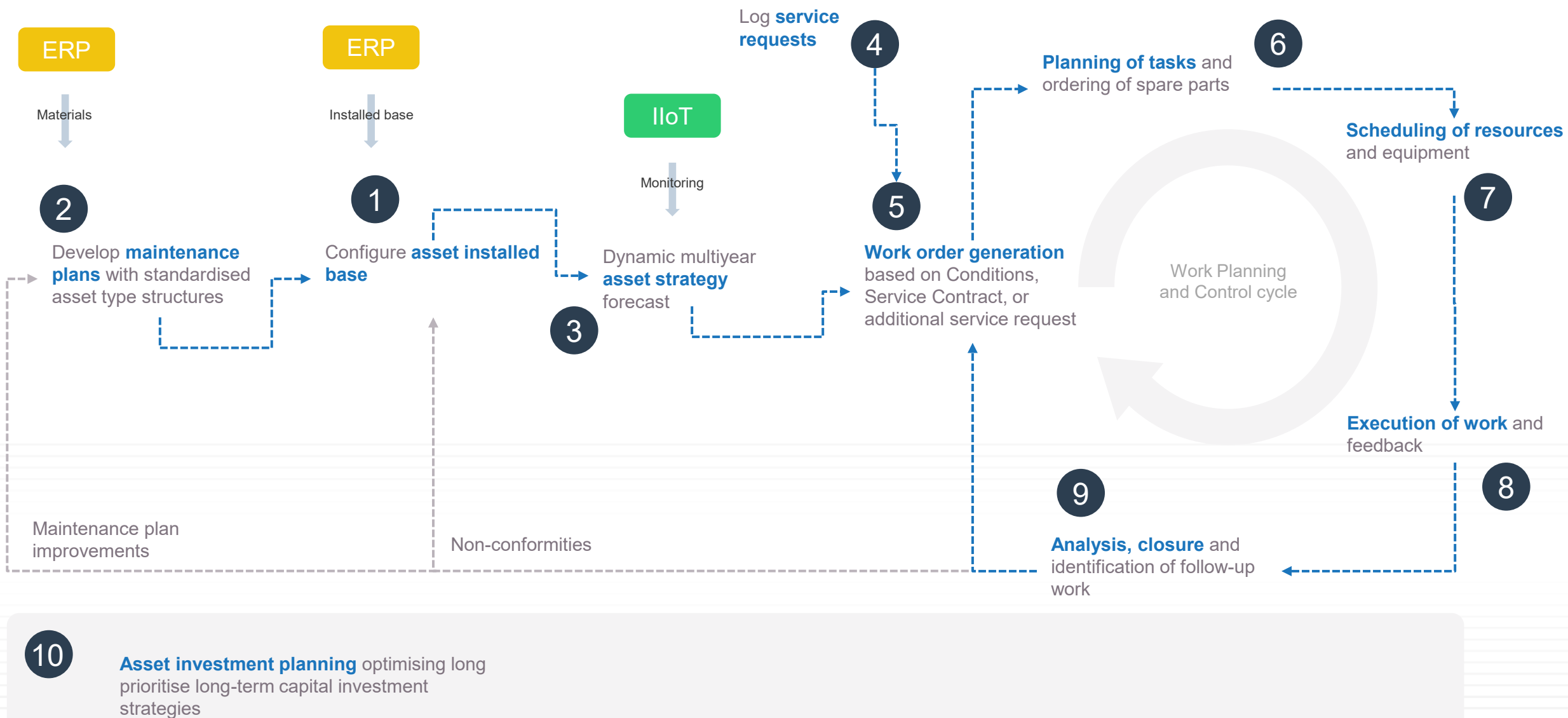
Topics

- ▶ On Key in context of enterprise software landscape
- ▶ Maintenance strategy scaling challenges
- ▶ High level scalability examples
- ▶ Generic installed base (Asset types)
- ▶ Physical installed base (Assets)
- ▶ Strategy execution (Work management)
- ▶ Implementation scalability (Industry blueprints)
- ▶ Roadmap

Verdantix | Industrial asset management system landscape

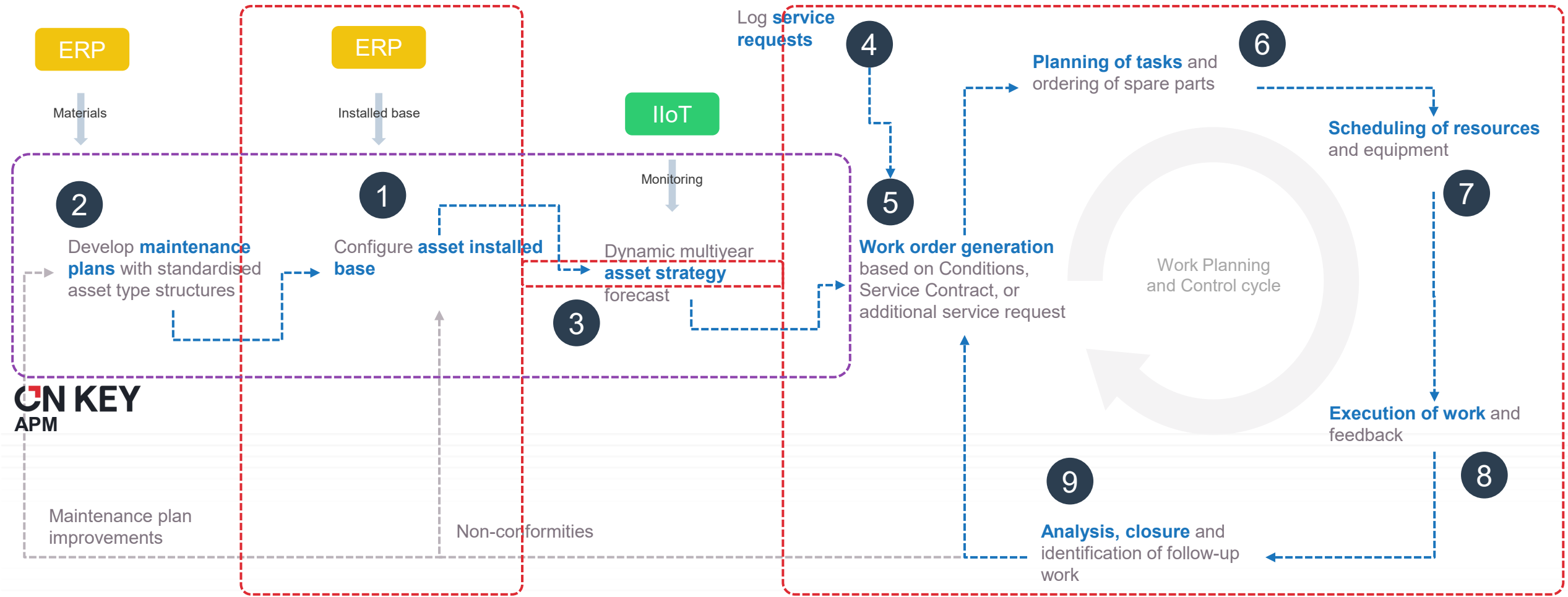
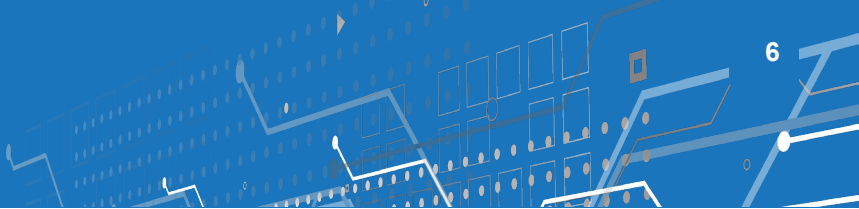


Maintenance strategy management process flow





Maintenance strategy management process flow



CN KEY
APM

10

Asset investment planning optimising long prioritise long-term capital investment strategies

CN KEY
EAM

Strategy management scaling challenges

Tactics line-of-sight



- Potential failure cause to completed preventive task “golden thread”
- Ineffective tactics
- Missing tactics

Delegation of governance



- Strategic to operational strategy roll-out and adjustment
- Central reliability engineering to system owner

Dynamic work modelling & forecast



- Up to date future work and resource requirements view
- Dynamic input parameters
- “What-if” scenarios or context variations

Service level attainment



- Multiple execution steps, role players, types of work, etc
- Measure after the fact vs manage in real-time

Efficient implementation



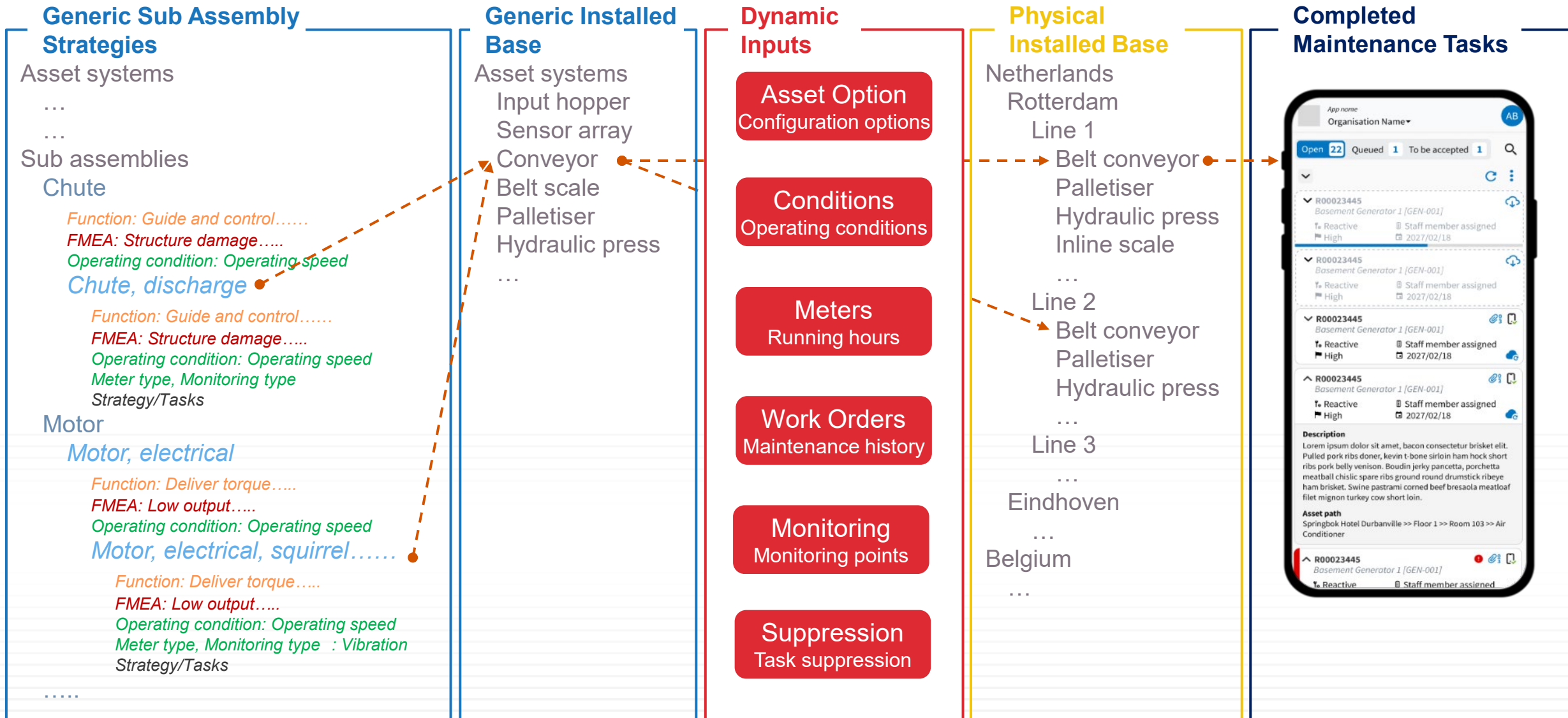
- Lengthy process
- Asset types and tactics
- Processes
- KPIs, reports

Scalability



- Master data management
- Uniqueness vs standards
- System performance

Asset owner example | Operating conditions, measurements and strategies



OEM example | Generic machine assembly to the global installed base

Machine Assemblies

FMEA

Machine Assemblies
20 659

Tasks
64 011



Machine Platforms

Criticality

Machine Platforms
539

Tasks
156 970



Installed Base

Countries
174

Customer Plants
14 140

Assets
52 089

Tasks
12 291 847

192X

Dynamic Inputs

Asset Option
Configuration options

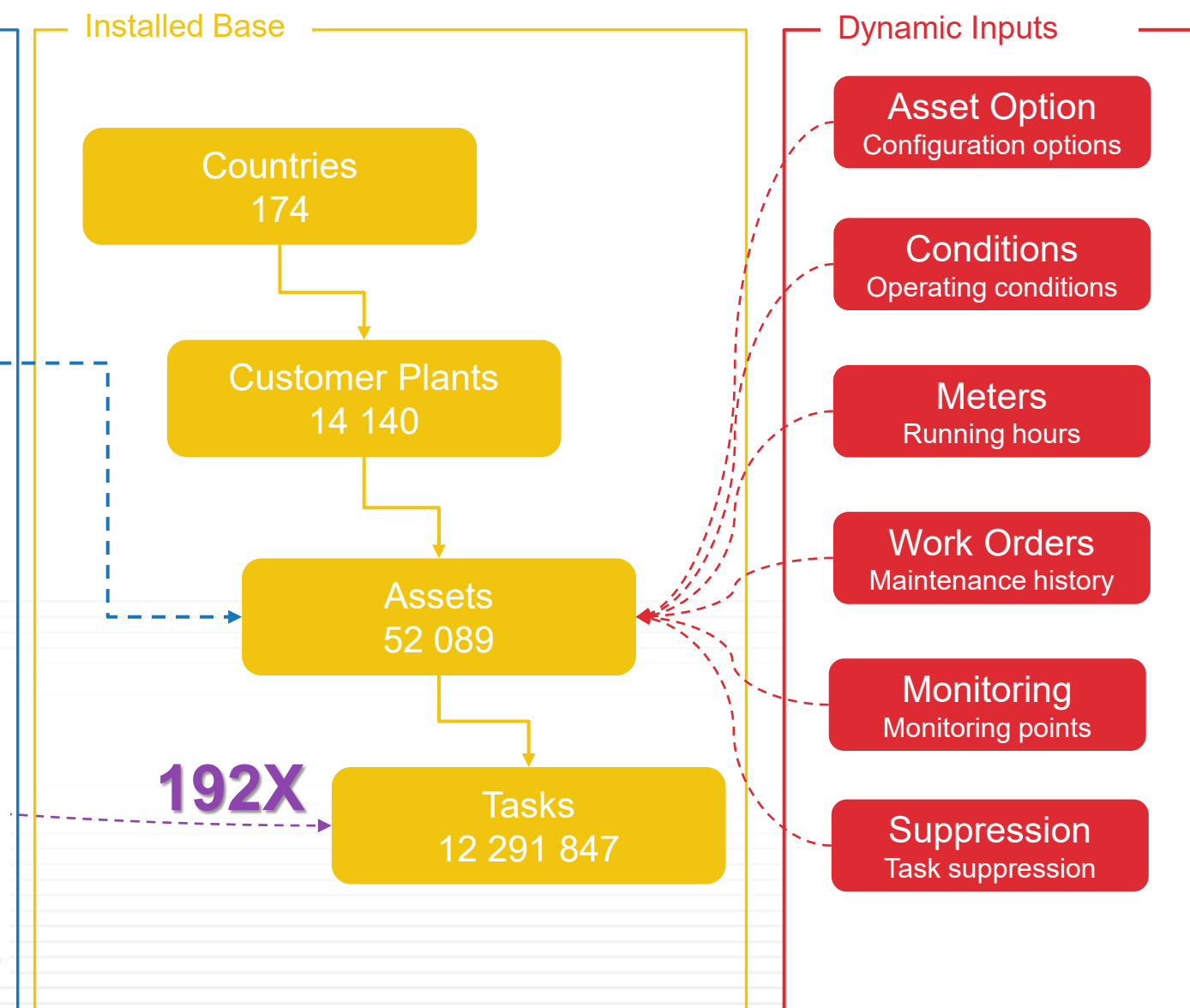
Conditions
Operating conditions

Meters
Running hours

Work Orders
Maintenance history

Monitoring
Monitoring points

Suppression
Task suppression





01

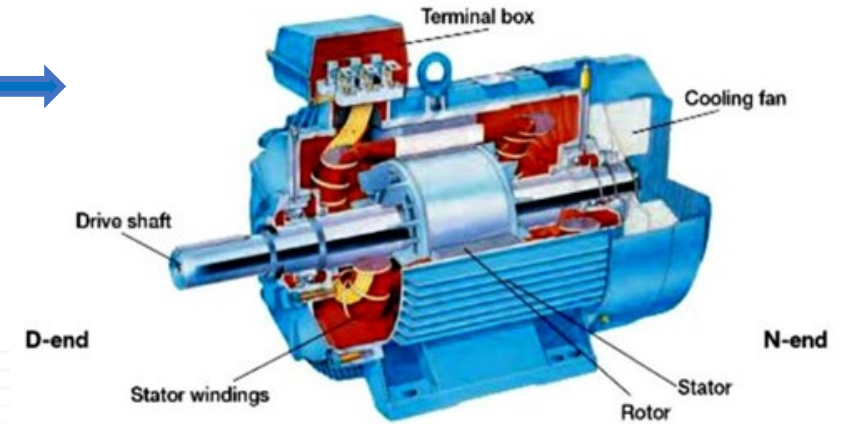
Generic Installed Base Management

Generic installed base management

MSI Asset – Belt Conveyor



Sub-unit – AC Electrical Motor



Generic installed base management | FMECA and maintenance tasks

Asset Type Tree Structure

- ▼ [PPF-AT-M] M - Asset types
 - ▼ [MOT] Motor
 - ▼ [MOT-ELE] Motor, electrical
 - > [Tasks]
 - ▼ [MOT-ELE-AC] Motor, electrical, AC
 - > [Tasks]
 - > [MOT-ELE-AC-SLR] Motor, electrical, AC, slip ring
 - ▼ [MOT-ELE-AC-SQC] Motor, electrical, AC, squirrel cage
 - > [Tasks]
 - > [BEAR] Bearing(s)
 - > [BRAK] Brake
 - > [COMB] Commutator brush assembly
 - > [FAN] Cooling fan
 - > [GUAR] Guarding
 - > [MOTO] Motor complete assembly/unit
 - > [SLRB] Slip ring brush assembly
 - > [SUPP] Support/base
 - > [TERB] Terminal box, cable and gland

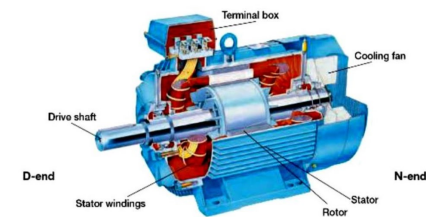
FMECA

Edit: Regular Asset Type
[MOT-ELE-AC-SQC] Motor, electrical, AC, squirrel cage

Overview Responsibilities Spares Conditions Monitoring Point Triggers Rules Attributes Options **FMECA** Functions Information File Attachments

Drag from the grid to group by a field.

Asset Type Function	Failure Mode	Failure Mechanism	Failure Cause	Development Status	Is Inherited
☐ ROTFOR	02-LOO	03-01	03-99	Confirmed	true
☐ ROTFOR	07-ROT	09-CRA	06-CUR	Confirmed	true
☐ ROTFOR	05-WIN	07-INS	06-HEA	Confirmed	true
☒ ROTFOR	04-BEA	06-DEG	03-LUB	Confirmed	true
☐ ROTFOR	03-OHE	08-THE	03-VEN	Confirmed	true
☐ ROTFOR	04-MIS	10-MEC	02-02	Confirmed	true
☐ ROTFOR	03-VIB	02-06	06-IMB	Confirmed	true
☐ ROTFOR	05-POW	12-ELE	08-PHA	Confirmed	true



Maintenance Tasks

- ▼ [BEAR] Bearing(s)
 - > [Tasks]
 - ✓ [BEAR-001] Inspect motor and listen for abnormal noises indicating possible bearing deterioration, damage, wear or inadequate lubrication
 - ✓ [BEAR-002] Perform vibration measurement on motor bearings
 - ✓ [BEAR-003] Perform temperature measurement on motor bearings
 - ✓ [BEAR-004] Lubricate motor bearings with OEM recommended type and quantity

Generic installed base management | Reuse and inheritance

Sub-unit Library

- ▼ [PPF-AT-M] M - Asset types
 - ▼ [MOT] Motor
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MSI Template

- ▼ [PPF-MT-C] C - MSI templates
 - ▼ [CON_T] Conveyor
 - ▼ [CON_T-BEL] Conveyor, belt
 - > [Tasks]
 - > [CON_T-BEL-DRT] Conveyor, belt, 2x drives and 2x take-ups
 - > [CON_T-BEL-SPR] Conveyor, belt, spreader
 - ▼ [CON_T-BEL-STC] Conveyor, belt, standard configuration
 - > [Tasks]
 - ▼ [CON_T-BEL-STC-MODEL#2461] Conveyor, belt, standard configuration, model#2461
 - > [Tasks]
 - > [BIN_P] Bin, loading
 - > [CBP_P] Conveyor assembly
 - > [CHU_P] Chute, discharge
 - > [COU_P] Coupling
 - > [DRV_P] Drive, belt power mechanical
 - > [EMS_P] Emergency stop(s)
 - > [GEA_P] Gearbox
 - > [ISO_P] Isolator, head field
 - > [LAD_P] Ladder(s), access
 - > [LIG_P] Lighting
 - > [MED_P] Metal detection
 - > [MLE_P] Blocked chute detection
 - > [MOT_P] Motor
 - > [PAN_P] Local control panel
 - > [PLS_P] Belt alignment



Generic installed base management | Reuse and inheritance

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MSI Template

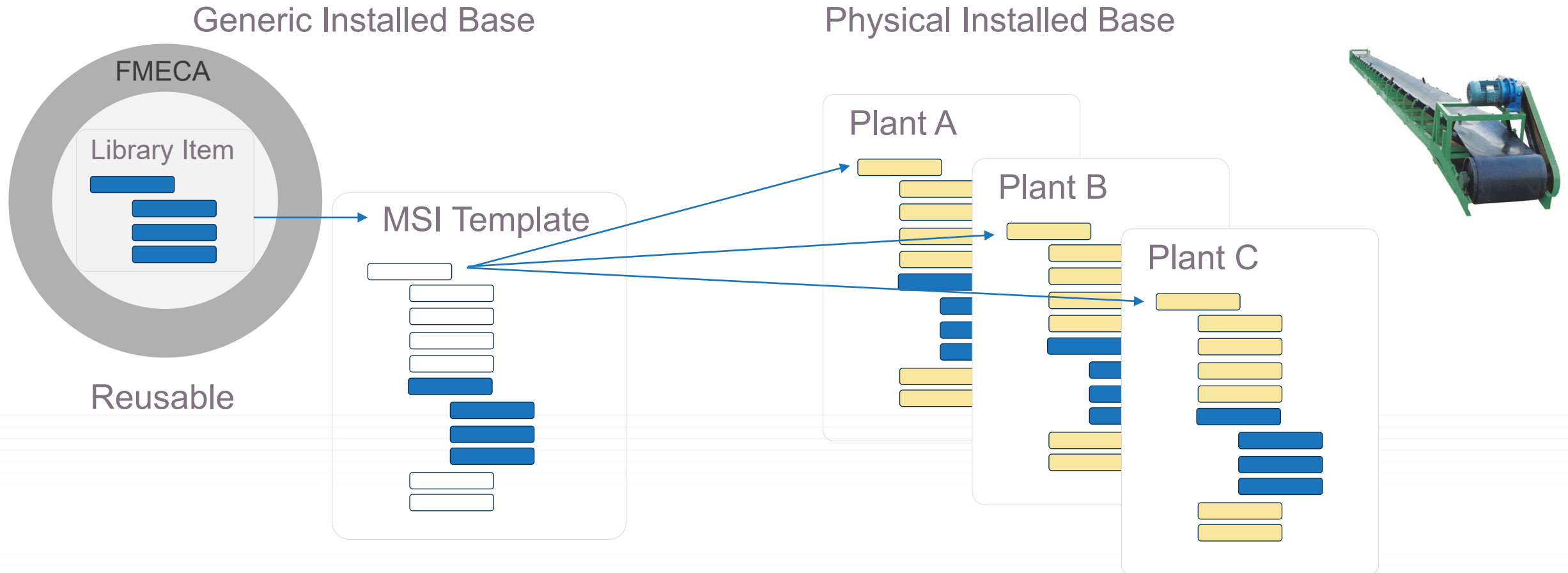
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 - ▼ [CON_T-BEL-STC] Conveyor, belt, standard configuration
 - > [Tasks]
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 - > [Tasks]
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 - > [MLE_P] Blocked chute detection
 - > [MOT_P] Motor
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 - > [PLS_P] Belt alignment

Physical Installed Base

- ▼ [MAN] Manufacturing
 - ▼ [EUR] Europe
 - ▼ [EUR-NE] Netherlands
 - ▼ [EUR-NE-PLT01] Rotterdam
 - ▼ [NE-PLT01-LINE01] Line 1
 - > [PLT01-LINE01-PRESS2] Hydraulic pr
 - ▼ [PLT01-LINE01-CON1] Belt conveyor
 - > [Tasks]
 - > [COU_P] Coupling
 - > [SFM2_P] Speed detection, belt scale/weightometer
 - > [WSS1_P] Water sprinkler system, emergency
 - > [PLS_P] Belt alignment
 - > [MED_P] Metal detection
 - > [SIR_P] Siren, start-up
 - > [RTD_P] Rip/tear detection
 - > [TAU_P] Take-up
 - > [LAD_P] Ladder(s), access
 - > [LIG_P] Lighting
 - > [GEA_P] Gearbox
 - > [CHU_P] Chute, discharge
 - > [BIN_P] Bin, loading
 - > [EMS_P] Emergency stop(s)
 - > [PWW_P] Platform/walkways
 - > [PWT_P] Pull trip switches
 - > [MLE_P] Blocked chute detection
 - > [WEI_P] Belt scale/weightometer
 - > [DRV_P] Drive, belt power mechanical
 - > [STC_P] Staircases
 - > [MOT_P] Motor
 - > [CBP_P] Conveyor assembly
 - > [SFM_P] Speed detection, belt
 - > [PAN_P] Local control panel



Generic installed base management | Reuse and inheritance



- ▶ Changes to Library Items will inherit to MSI Templates
 - ▶ In turn, changes to MSI Templates are pushed to Physical Installed Base via Synchronisation Process



02

Physical Installed Base, Roll-Out and Customisation Management

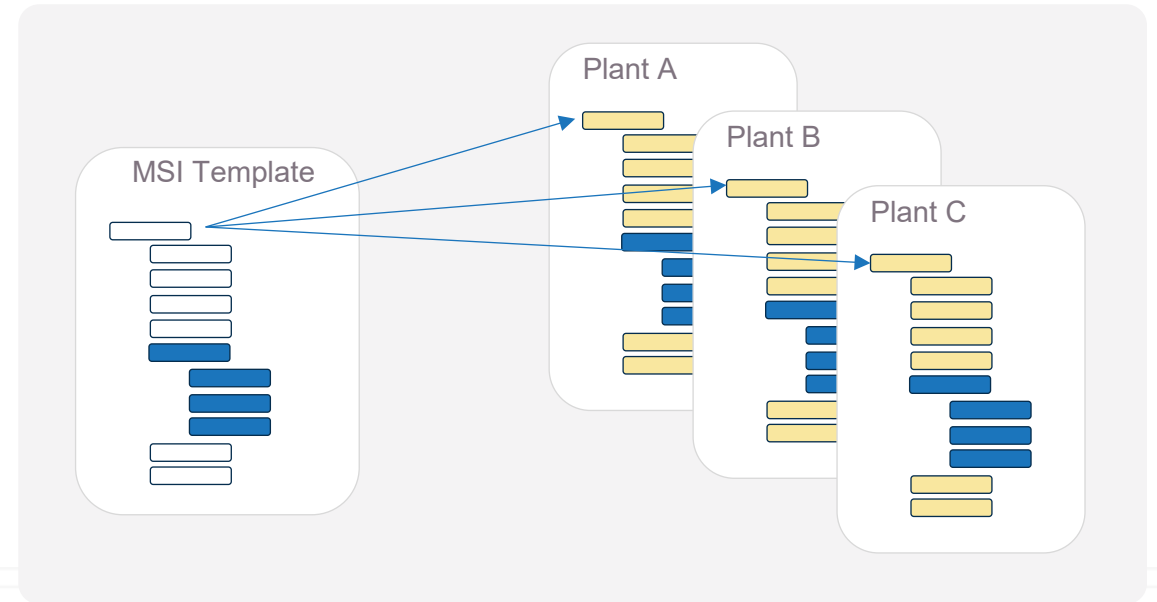


Physical installed base | Customisation options

17

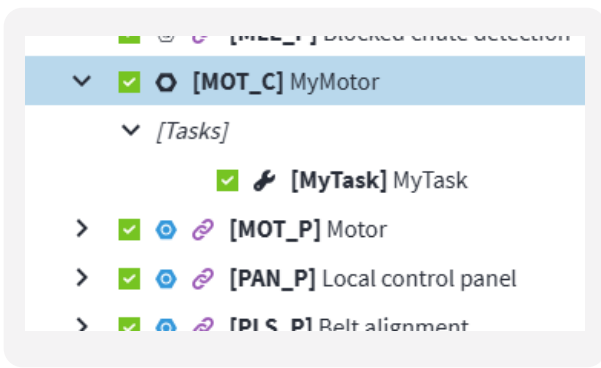
Physical installed base customisation options:

- ▶ Custom entities
- ▶ Unsubscribe from MSI Template changes
- ▶ Resubscribe and Resynchronisation
- ▶ Conditions
- ▶ Work Order alignment

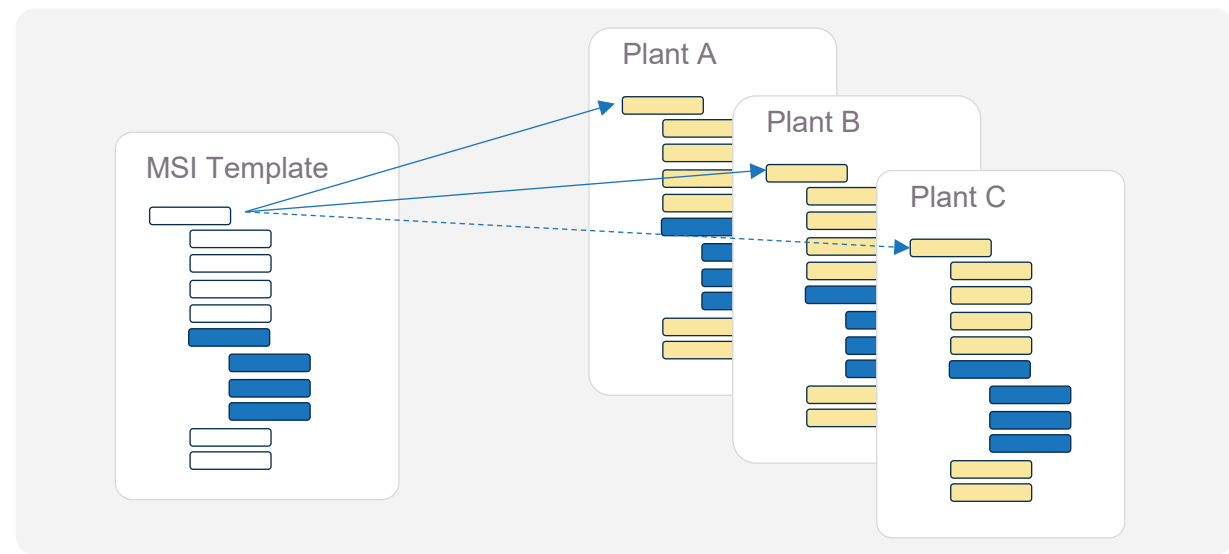


Physical installed base | Customisation options

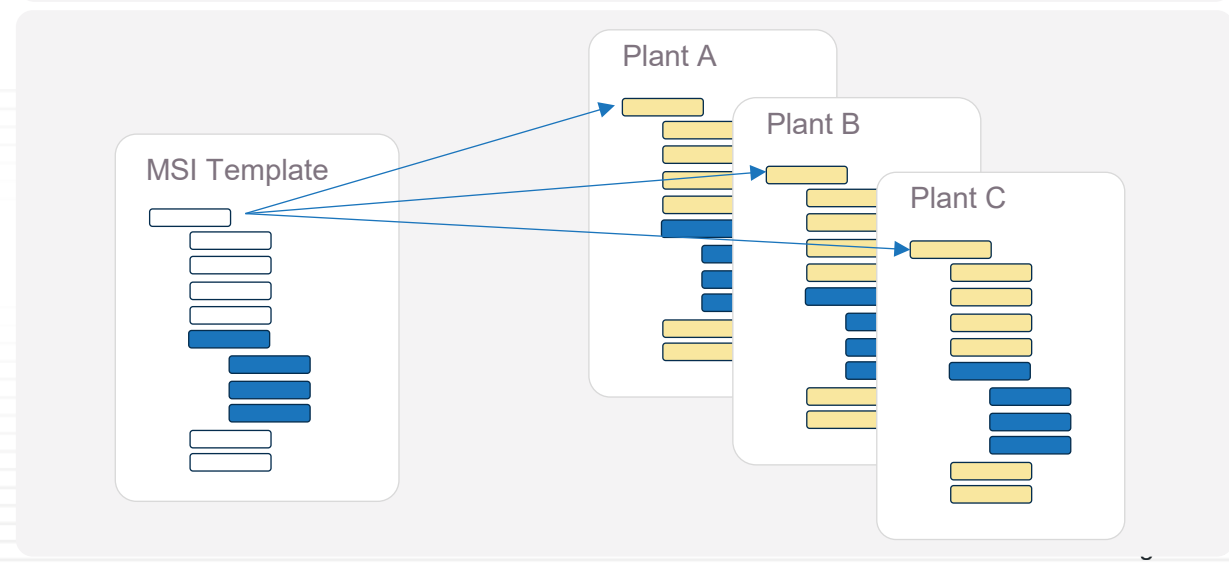
Custom entities



Unsubscribe



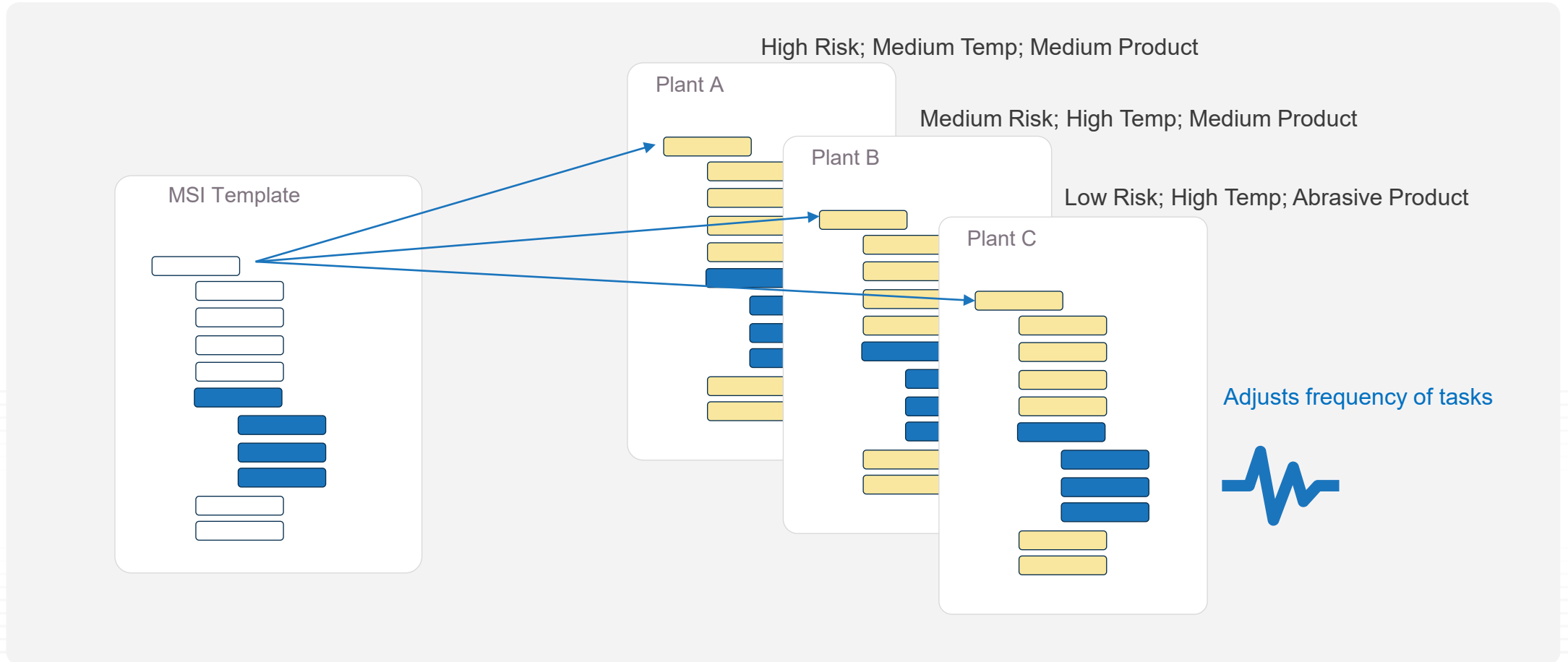
Resubscribe and Resynchronisation





Physical installed base | Customisation options

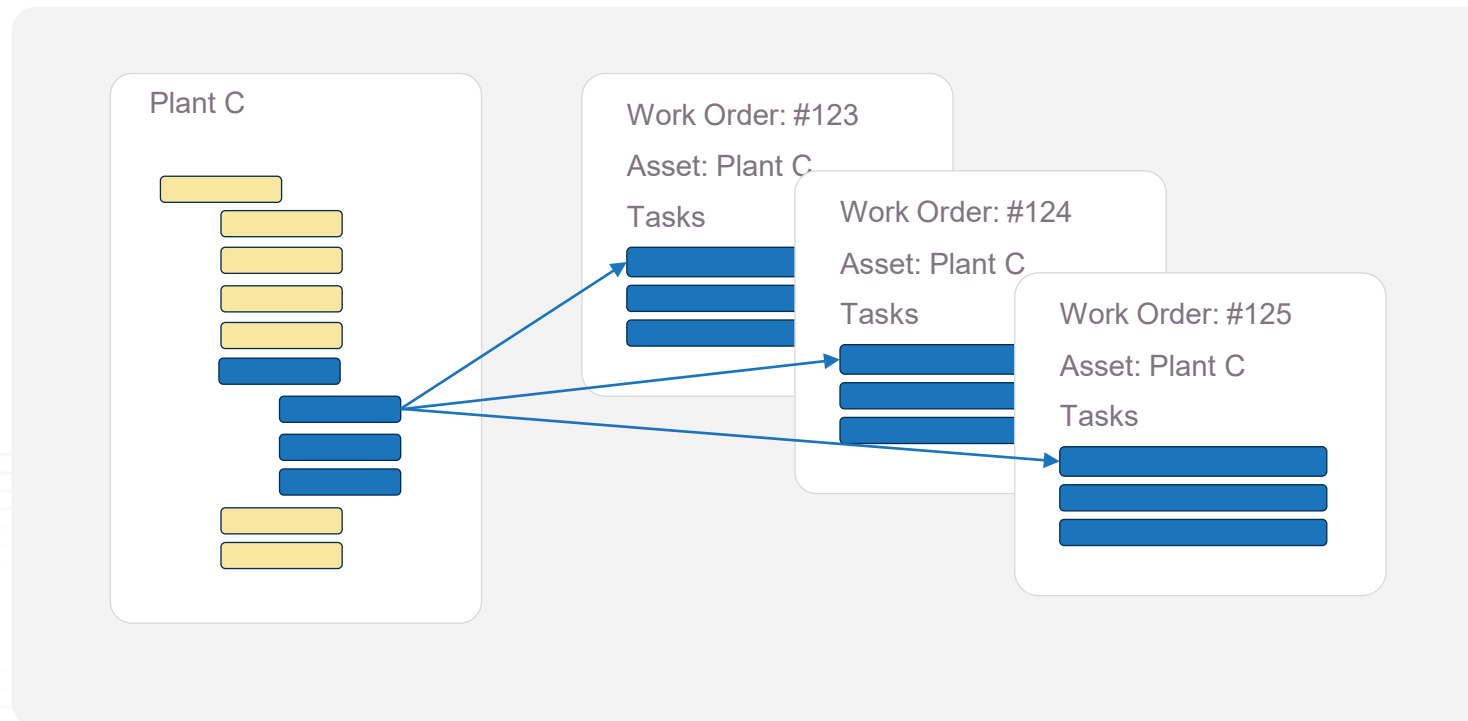
Conditions





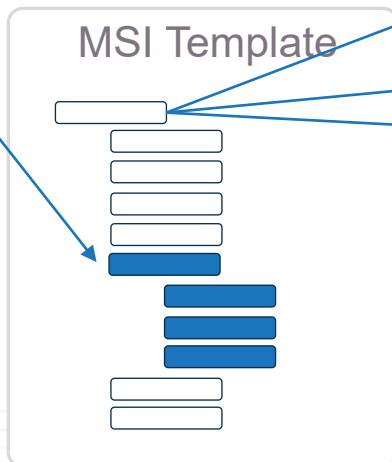
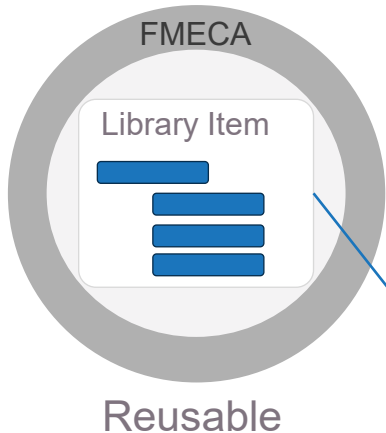
Physical installed base | Customisation options

Align Work Orders with Asset Tree

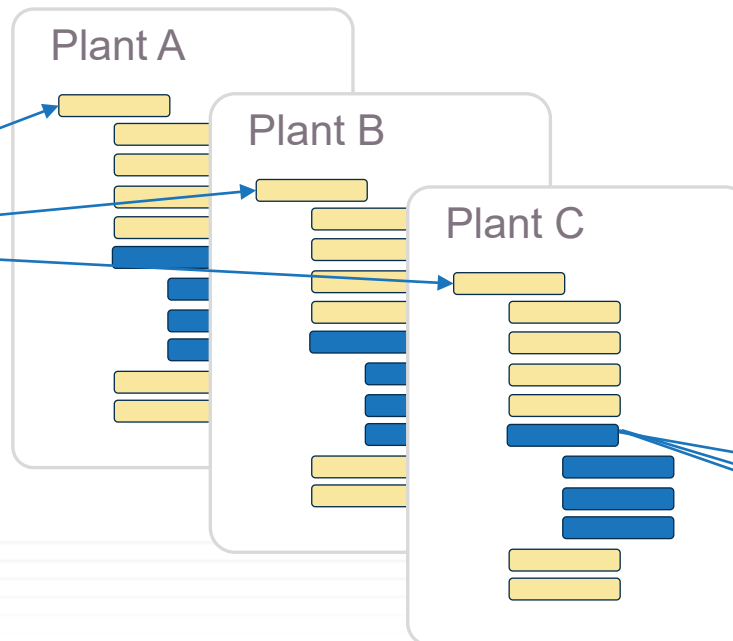


Physical installed base | Customisation options

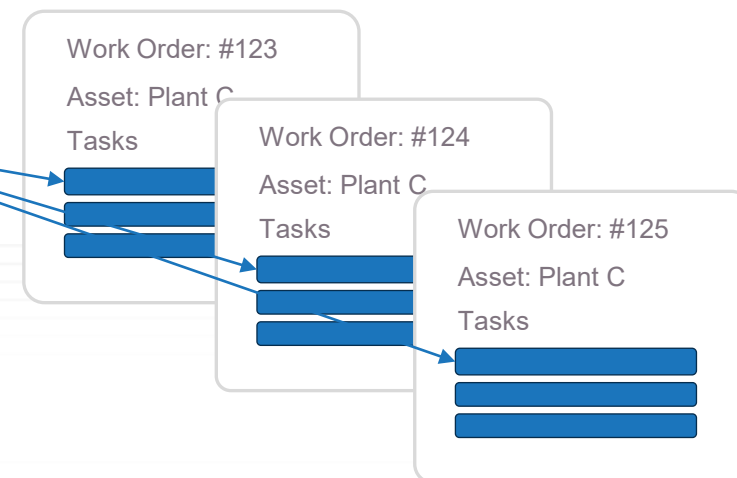
Generic Installed Base



Physical Installed Base



Work Management



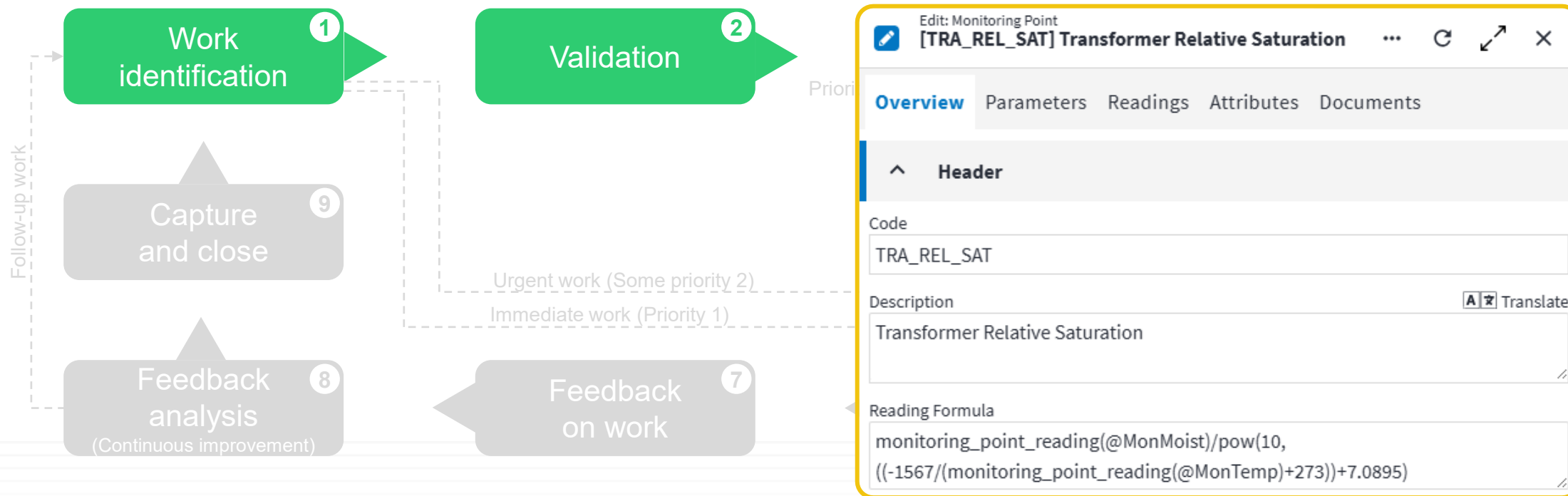


03

Work Management



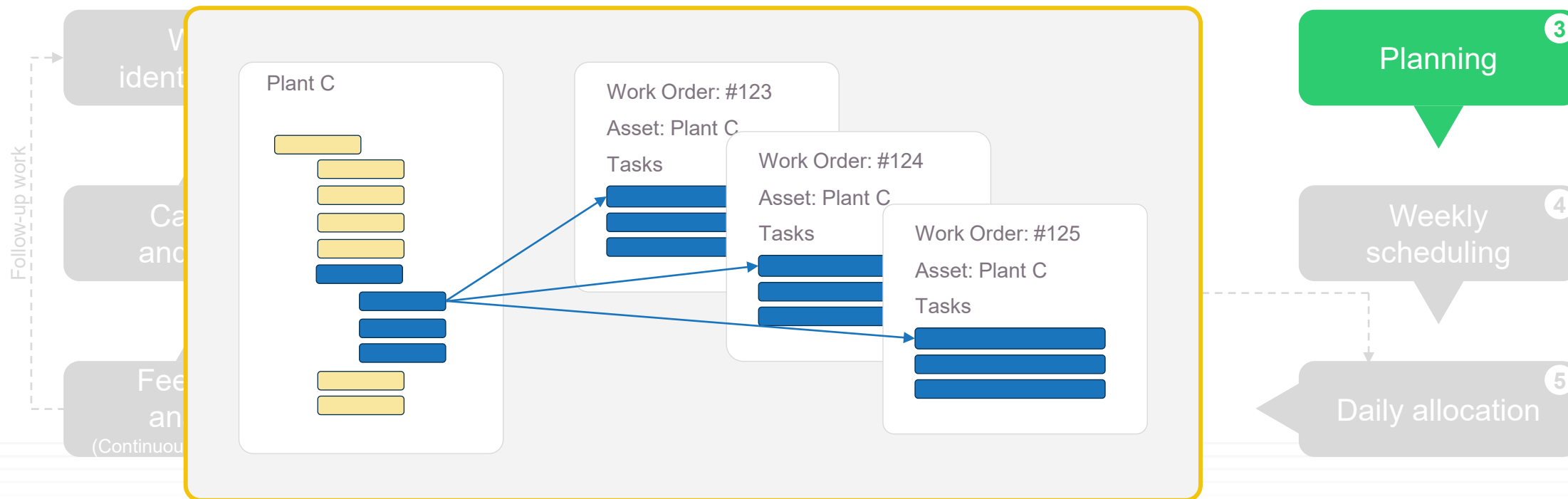
Work Planning and Control 9-step cycle | Observations in the digital age



Increase in automatic work creation based on sensor/IoT data.
Work often still requires validation.
Assists with early detection of potential larger breakdowns.

Alarms only
Alarms with work orders
Advanced monitoring point reading formulas combining readings

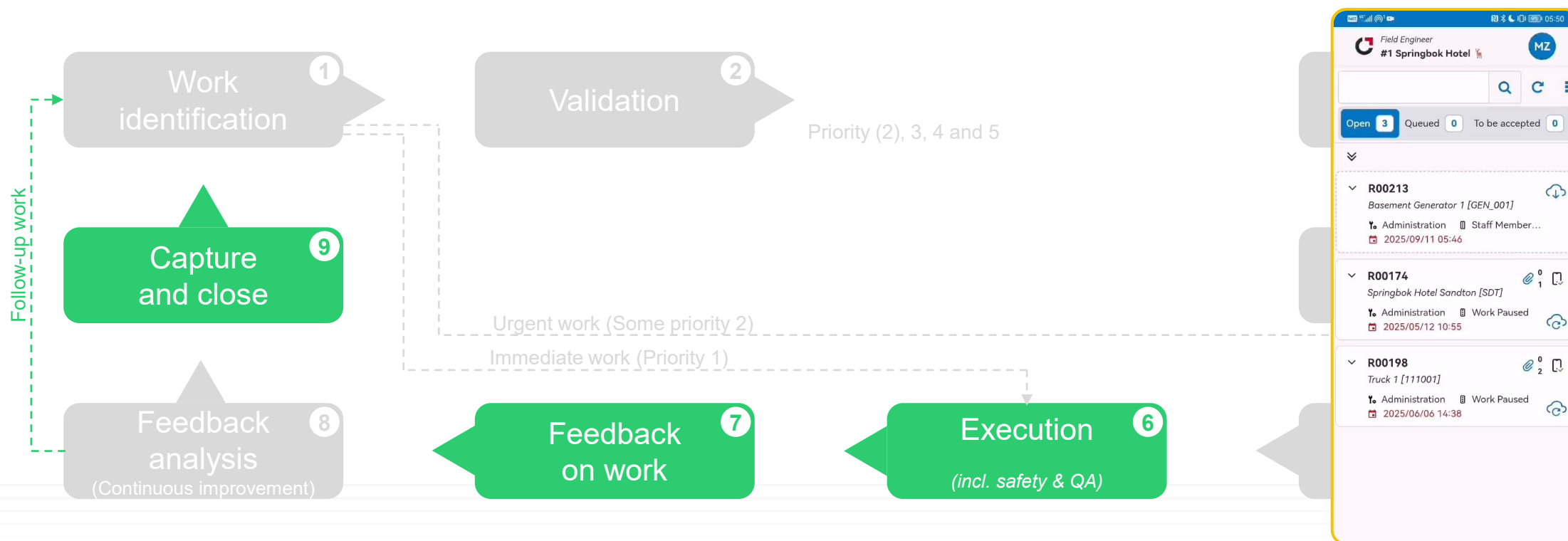
Work Planning and Control 9-step cycle | Observations in the digital age



Planning work orders long in advance could lead to inaccurate maintenance.
Re-aligning with the asset before execution reduces confusion, waste and cost.

Re-align awaiting approval work orders with asset (asset type) to ensure effective maintenance.

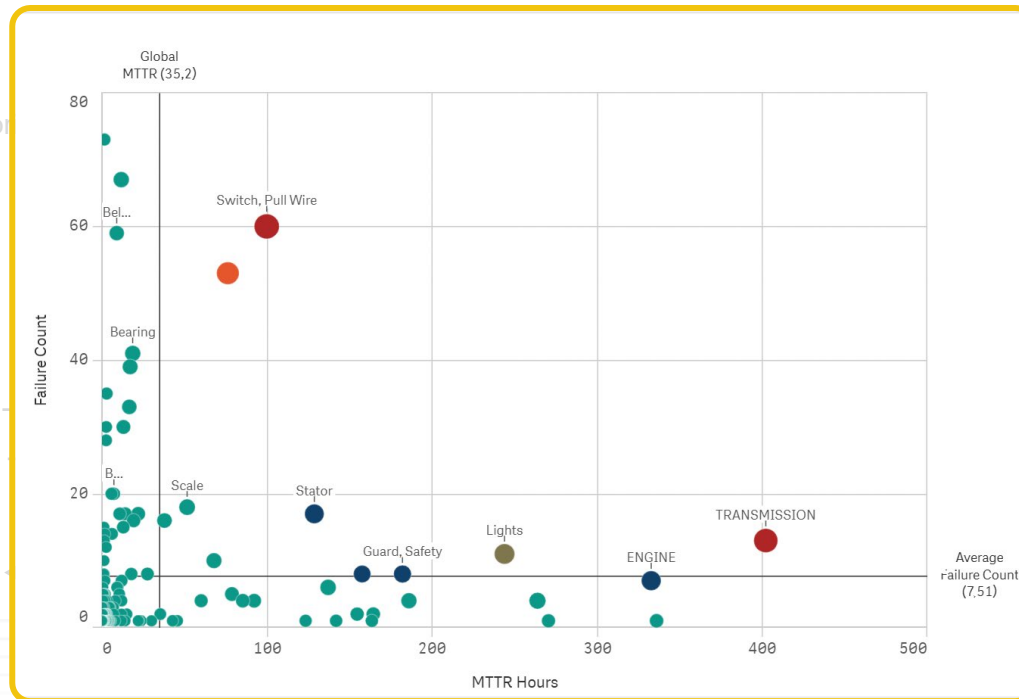
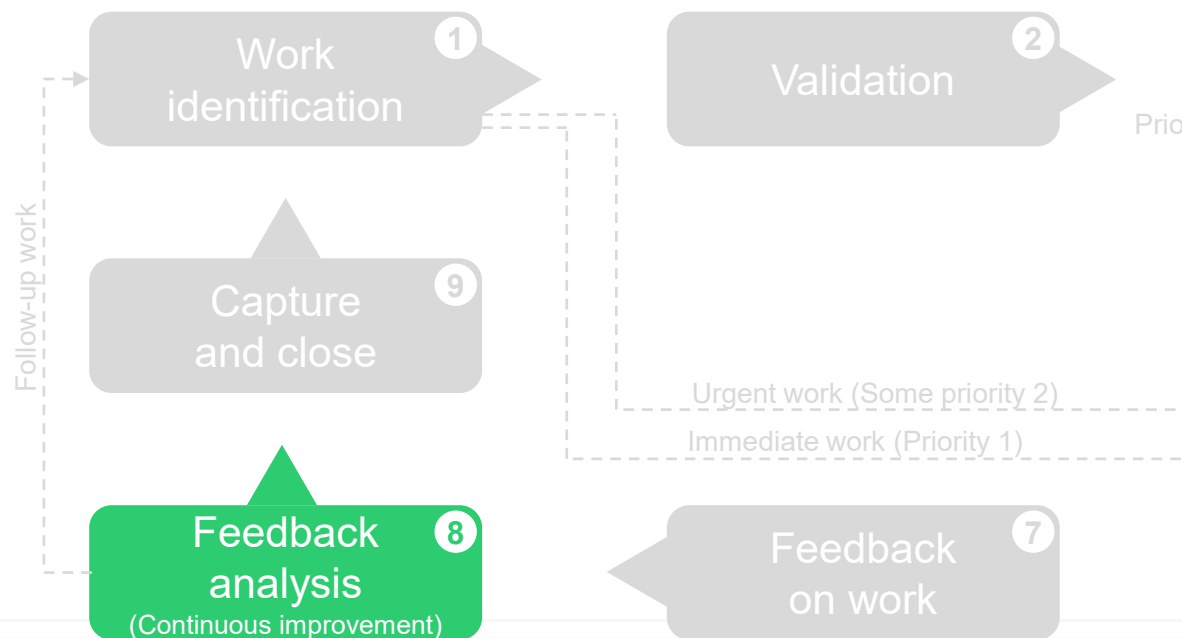
Work Planning and Control 9-step cycle | Observations in the digital age



Execution, feedback and capturing -> one step.
Failed inspection tasks can trigger follow up tasks on same or separate work order.
Collected readings can trigger follow up work automatically.

Improvements to the UI/UX when capturing readings.
Contextual information shown to assist with accurate readings at source.
Follow up work orders triggered when thresholds exceeded.

Work Planning and Control 9-step cycle | Observations in the digital age



Feedback analysis is often done after the work is closed. Analysing feedback allows maintenance plan optimisation by adding, modifying and removing tasks based on failure analysis and inspections tasks which always pass.

On Key allows you to perform analysis on the asset type(s) and improvements are rolled out to the entire installed base. Preconfigured dashboards assist reliability engineers with failure analysis related analytics.

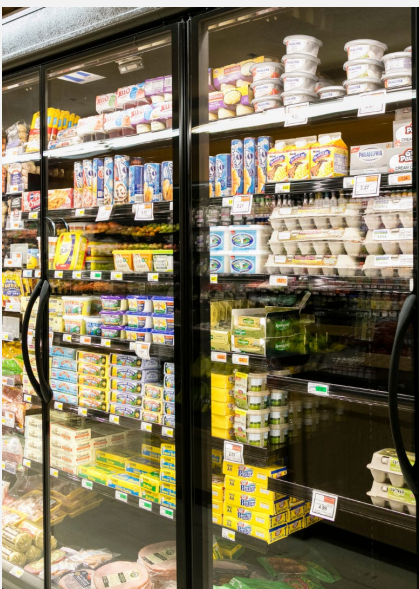
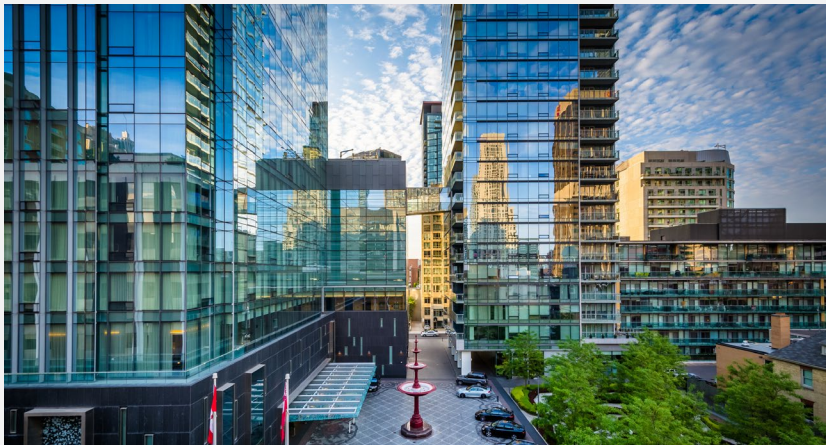


04

Implementation Blueprints

Implementation blueprints | Packaged EAM solution

Commercial facilities



Asset intensive industries / OEMs



Asset management services / application managed services



Standardised implementations = eliminate inefficiencies + save time

Efficient implementation



- Lengthy process
- Asset types and tactics
- Processes
- KPIs, reports

Preconfigured database

Facilitates the implementation of an accurate asset register that is easy to maintain

Work management process

Standard, efficient process executed with use of mobile apps

Implementation guideline

Step-by-step how-to guide to configure On Key and the relevant apps + role-based training packs and videos

Implementation blueprints | Preconfigured databases

Preconfigured
database

31

▶ Asset type & asset care plan library

On Key Plus

Asset Type Tree

[ROOT] Commercial Facilities Test

[SOF] Soft Services

[TEC] Technical Equipment

- [HV] HVAC Equipment
- [ED] Electrical Distribution
- [PP] Pool and Pumps
- [GE] General
- [RF] Refrigeration
- [FP] Fire Detection and Prevention Equipment
 - [FSP] Fire Sprinkler System
 - [PHO] Pump House
 - [FFE] Firefighting Equipment
 - [SES] Smoke Extraction System
 - [SDS] Smoke Detection System
 - [Tasks]
 - [SDS_01_F] Resolve issues with incoming power, battery voltage and battery charge voltage
 - [SDS_01_I] Check incoming power, battery voltage and battery charge voltage
 - [SDS_02_F] Resolve issues with connections and panel configuration
 - [SDS_02_I] Check all connections and panel configuration
 - [SDS_03] Remove all smoke- and heat detectors, open them up and clean dust particles that ga
 - [SDS_04] Check connections inside the electronic devices connected to fire detection system
 - [SDS_05_F] Restore smoke detector function
 - [SDS_05_I] Test each smoke detector with special gas which acts as smoke to activate the smok
 - [SDS_06_F] Restore heat detector function
 - [SDS_06_I] Test each heat detector with a special heat device to activates the heat detectors

▶ Work orders driven by preconfigured work order statuses

Dashboard Work Orders										Overview Edit Details			
Drag from the grid to group by a field.													
☐	Code	Type Of...	S...	Status Description	Status Base...	Work Ord...	Description	Requester	Site Description	Asset Description	Section Des...	Staff Member ...	Required On Date
☐	R00021	Reactive	540	Work Submitted	Completed		Replace staircase rai...	Johannes Mostert	Hilton, Building 2	Hilton, Building 2, Fl...	Contractor 1	Johannes Mostert	2024/05/19 10:39:00
☐	R00020	Reactive	560	Work Completed - St...	Completed		Repair broken tiles	Mike Els	Radisson, Building 1	Room 202	Contractor 1	Mike Els	2024/04/08 14:33:04
☐	R00019	Reactive	560	Work Completed - St...	Completed		Shower head is leaki...	Mike Els	Radisson, Building 1	Room 202	Contractor 1	Mike Els	2024/04/08 08:37:47
☐	R00018	Reactive	260	To Be Planned	Approved	Critical	The aircon is not ma...	Mike Els	Radisson, Building 1	Aircon	Internal Se...	Mike Els	2024/03/25 12:51:14
☐	R00017	Reactive	110	To Be Accepted - Quo...	Approved	Medium	Bed light is not work...	Mike Els	Radisson, Building 1	Room 202	Contractor 1	Name Surname	2024/03/22 08:57:14
☐	R00016	Reactive	760	Cancelled	Cancelled		Door is stuck	Mike els	Radisson, Building 1	Room 203	To be assign...	SimoneT Demo	2024/03/23 15:42:14
☐	R00015	Reactive	260	To Be Planned	Approved	Low	Electrical outlet next ...	Mike Els	Radisson, Building 1	Room 203	Contractor 1	Name Surname	2024/03/20 15:28:5
☐	R00014	Reactive	100	Work Requested	AwaitingApproval	Urgent	Window does not o...	Mike Els	Radisson, Building 1	Room 203	Contractor 1		2024/03/20 15:28:3
☐	R00013	Reactive	560	Work Completed - St...	Completed		Broken window	Johannes Mostert	Radisson, Building 2	Room 104	Contractor 1	Mike Els	2024/02/19 13:38:28
☐	R00012	Reactive	560	Work Completed - St...	Completed	Urgent	Aircon dripping water	Simone Theron	Radisson, Building 1	Aircon	Contractor 1	Mike Els	2024/02/15 12:49:02
☐	R00011	Reactive	100	Work Requested	AwaitingApproval	Critical	Aircon does not cool	Simone Theron	Radisson, Building 2	Aircon			2024/02/15 12:22:3
☐	R00010	Reactive	230	Quote Approved	Approved	Critical	Electrical plugs not ...	Mike Els	Radisson, Building 1	Room 105	Contractor 1	Mike Els	2024/02/12 19:45:1
☐	R00009	Reactive	740	Closed	Closed	Urgent	Camera broken	Mike Els	Radisson, Building 1	Radisson Smoke Det...	Contractor ...	SimoneT Demo	2024/02/15 08:57:15
☐	R00008	Reactive	740	Closed	Closed	High	Repainting required	Johannes Mostert	Radisson, Building 1	Room 103	Internal Se...	Johannes Mostert	2024/02/09 07:38:41
☐	R00007	Reactive	560	Work Completed - St...	Completed		Battery system for s...	Johannes Mostert	Radisson, Building 1	Radisson Smoke Det...	Contractor 1	Johannes Mostert	2024/02/09 07:16:17
☐	R00006	Reactive	740	Closed	Closed		Aircon makes a noisy ...	Johannes Mostert	Radisson, Building 1	Aircon	Internal Se...	Johannes Mostert	2024/02/05 17:04:53
☐	R00005	Reactive	560	Work Completed - St...	Completed		Doorknob is loose	Johannes Mostert	Radisson, Building 1	Room 201	Contractor 1	Johannes Mostert	2024/02/05 16:16:47
☐	R00004	Reactive	740	Closed	Closed		Water damage on ce...	Johannes Mostert	Radisson, Building 1	Room 101	Contractor 1	Johannes Mostert	2024/02/05 16:14:53
☐	S0000169	Preven...	360	Work In Progress	Approved	Urgent	Tasks (8) for: Half Yea...	Scheduled	Radisson, Building 1	Radisson Smoke Det...	Contractor 1	Mike Els	2024/01/30 02:00:0
☐	R00003	Reactive	560	Work Completed - St...	Completed	Urgent	Electrical outlet not ...	Johannes Mostert	Radisson, Building 1	Room 105	Contractor 1	Mike Els	2024/02/02 09:41:45
☐	R00002	Reactive	550	Work Completed - No...	Completed	Critical	Safe will not open	Mike Els	Radisson, Building 1	Room 202	Contractor 1	Mike Els	2024/01/29 13:39:43
☐	R00001	Reactive	690	Reopened	Completed	Urgent	Door struggling to op...	Johannes Mostert	Radisson, Building 1	Room 202	Contractor 1	Johannes Mostert	2024/01/25 13:18:17

Types of work

Types Of Work

Drag from the grid to group by a field.

☐	Code 	Description 	Class Description 	Work Tactic 	Work Type 	Work Order Status Description
☐	BRE	Breakdown	NonTactical		Breakdown	Work Requested
☐	PRE	Preventive	Tactical	UsageBased	Inspect	To Be Planned
☐	COM	Condition Monitoring	Tactical	ConditionBased	Inspect	To Be Planned
☐	FOL	Follow Up	Tactical	ConditionBased	FollowUp	To Be Planned
☐	REA	Reactive	NonTactical		Reactive	Work Requested
☐	ADH	Ad Hoc	NonTactical		AdHoc	Work Requested
☐	HSE	Health, Safety, Security and Environment	NonTactical		AdHoc	Work Requested
☐	PRM	Project and Modification	Tactical	DesignImprovement		Work Requested
☐	ADM	Administration	AdministrativeWork			Work Requested

Implementation blueprints | Preconfigured databases

Preconfigured
database

32

Operational Roles

Drag from the grid to group by a field.

☐	Code	Description	Notes
☐	SU	Super User	The super user is typically a system administrator responsible for managing the software platform. This co
☐	PS	Planner/Scheduler	The maintenance planner is responsible for orchestrating all aspects of maintenance activities, ensuring si
☐	DA	Data Administrator	
☐	CC	Capturer/Call Centre	
☐	SV	Supervisor	
☐	AT	Artisan/Technician	
☐	SC	Supply Chain	
☐	MN	Manager	

Security Roles

Drag from the grid to group by a field.

☐	Code	Description	Notes
☐	AT-N	Artisan/Technician - Non Tree	Associated with Artisan/Technician opera
☐	AT-T	Artisan/Technician - Tree	Associated with Artisan/Technician opera
☐	SV-N	Artisan/Technician Supervisor - Non Tree	Associated with Supervisor operational ro
☐	SV-T	Artisan/Technician Supervisor - Tree	Associated with Supervisor operational ro
☐	DC-N	Data Admin/Capturer/Call Centre - Non Tree	Associated with Data Administrator and C
☐	DC-T	Data Admin/Capturer/Call Centre - Tree	Associated with Data Administrator and C
☐	PL-N	Planner - Non Tree	Associated with Planner/Scheduler opera
☐	PL-T	Planner - Tree	Associated with Planner/Scheduler opera
☐	PE-N	Project/Reliability Engineer - Non Tree	Associated with Manager operational role
☐	PE-T	Project/Reliability Engineer - Tree	Associated with Manager operational role
☐	SH-N	Scheduler - Non Tree	Associated with Planner/Scheduler operational role
☐	SH-T	Scheduler - Tree	Associated with Planner/Scheduler operational role

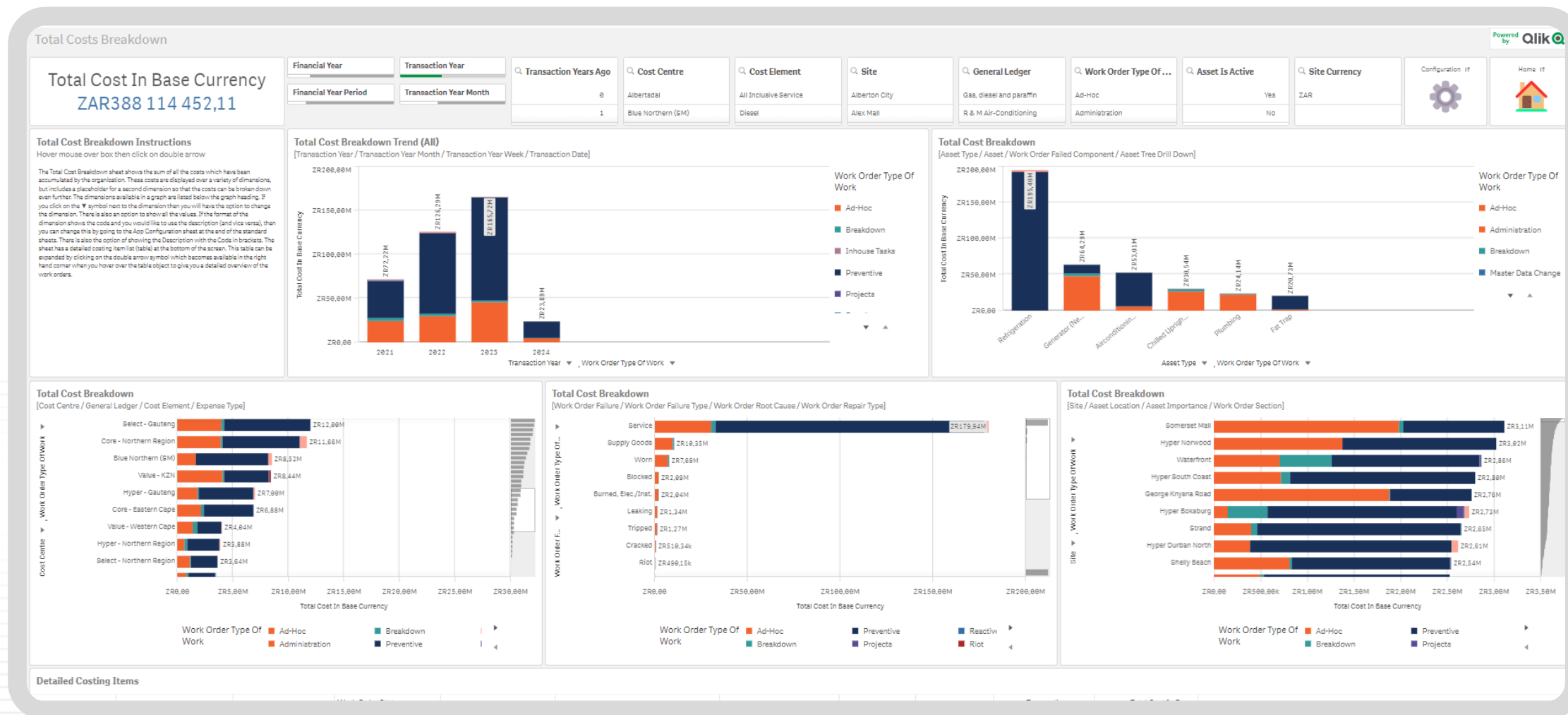
Security Role Permissions

☐ | Security Role Description X

☐	Permission Id	Security Role ...
☐	>	Artisan/Technician - Tree
☐	>	Artisan/Technician Supervisor - Non Tree
☐	>	Artisan/Technician Supervisor - Tree
☐	>	Data Admin/Capturer/Call Centre - Non Tree
☐	>	Data Admin/Capturer/Call Centre - Tree
☐	>	OnKey Super Admin System Non Tree Role
☐	>	OnKey Super Admin System Tree Role
☐	>	Planner - Non Tree
☐	>	Planner - Tree
☐	>	Project/Reliability Engineer - Non Tree
☐	>	Project/Reliability Engineer - Tree
☐	>	Scheduler - Non Tree
☐	>	Scheduler - Tree
☐	>	Super User - Client - Non Tree
☐	>	Super User - Client - Tree
☐	>	Super User - Pragma - Non Tree
☐	>	Super User - Pragma - Tree

Operational roles,
security roles,
permissions, user
interface profiles
preconfigured for each
client persona

Engineered KPIs, reports and dashboards





Streamlined work management process

Preventative maintenance plans are configured on predefined usage or calendar based intervals.

Condition based maintenance triggered by condition based monitoring.



Corrective work Requested via On Key, Service Request App, Field Engineer App



The Planner or Supervisor approves the work request in On Key



The Contractor accepts the work and allocates the work to a technician on the Work Portal



The Contractor performs the work and provides feedback on the Field Engineer App



The Finance Department processes the payment via the Financial system



Finance Department's ERP interfaces with On Key Integrate



The Planner or Supervisor approves the invoice in On Key

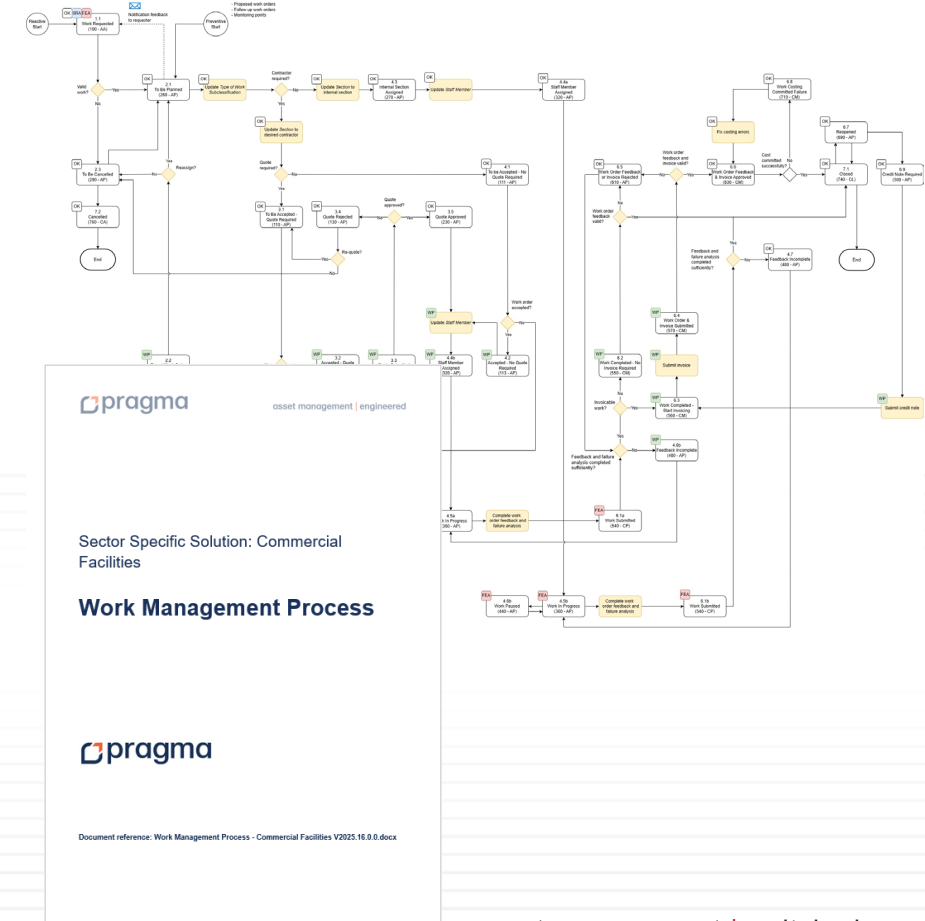


The Contractor prepares and submits the invoice on the Work Portal



The Client signs off the work on the Field Engineer App

Detailed process flow chart and supporting material



 ON KEY

asset management | switched on

Sector Specific Solution: Commercial
Facilities

On Key Configuration Guide

 pragma

Document reference: 00 On Key Configuration Guide - Commercial Facilities
V2025.16.0.0.docx

Enabling our project
team and partners to
implement confidently

 ON KEY

asset management | switched on

Sector Specific Solution: Commercial
Facilities

On Key Action Field Engineering Application (FEA) Configuration for On Key Plus

 pragma

Document reference: 04 FEA Configuration - Commercial Facilities V2025.16.0.0.docx

 ON KEY

01

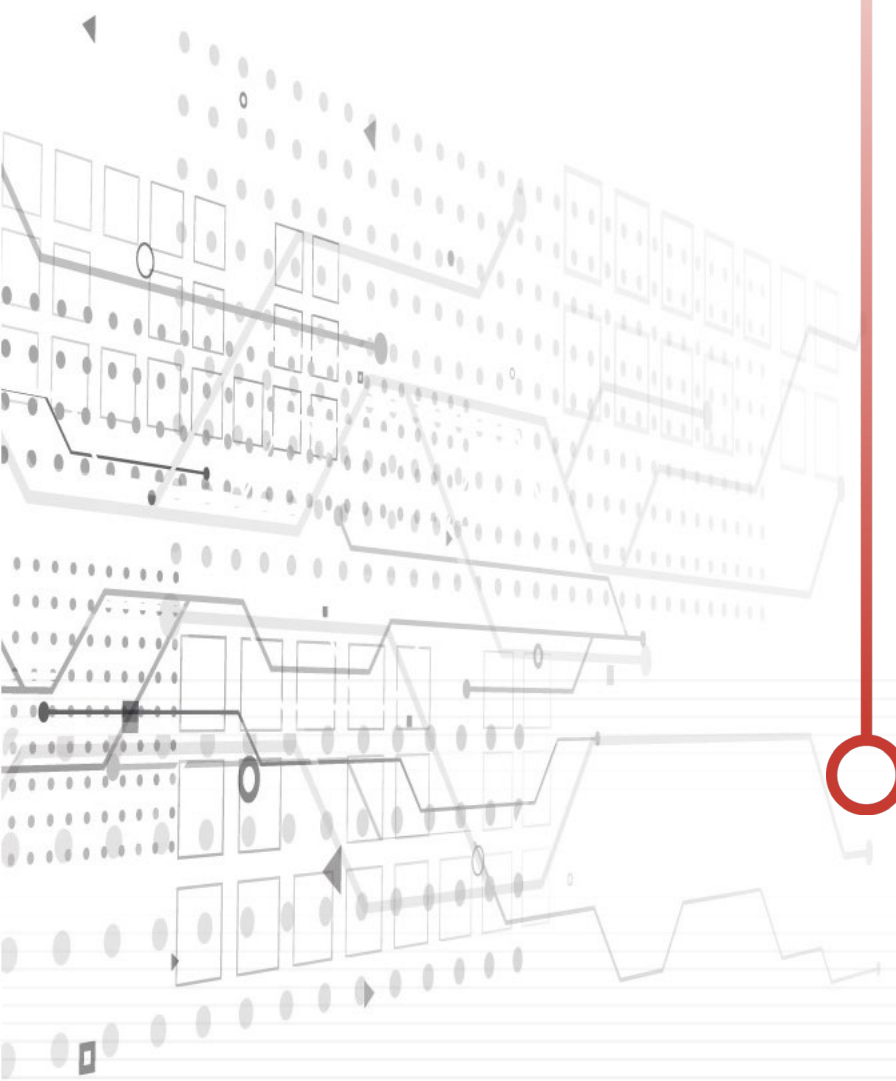
Planner / Supervisor Training

On Key Sector Specific Solution
Commercial Facilities

asset management | switched on

- ▶ 01 On Key for Commercial Facilities Step 1 SRA.mp4
- ▶ 02 On Key for Commercial Facilities Step 2 OKP.mp4
- ▶ 03 On Key for Commercial Facilities Step 3 WP.mp4
- ▶ 04 On Key for Commercial Facilities Step 4 and 5 FEA.mp4
- ▶ 05 On Key for Commercial Facilities Step 6 WP.mp4
- ▶ 06 On Key for Commercial Facilities Step 7 OKP.mp4

Roadmap



ASSET PERFORMANCE (OEE) MANAGEMENT



AVAILABILITY

PERFORMANCE

QUALITY

CONTRACTOR MANAGEMENT



QUOTES

PURCHASE ORDERS

INVOICES

SLA

ROTABLES (REPAIRABLE SUBASSEMBLIES)



ROTABILITY

REPAIRABILITY

SUBASSEMBLIES

DATA REPLICATION

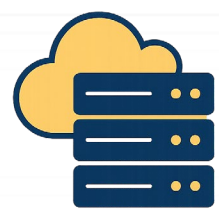


SOURCE:
ON KEY DATABASE
HOSTING ENVIRONMENT

CORPORATE
BI/AI

TARGET:
CLIENT'S DATALAKE

MCP SERVICE



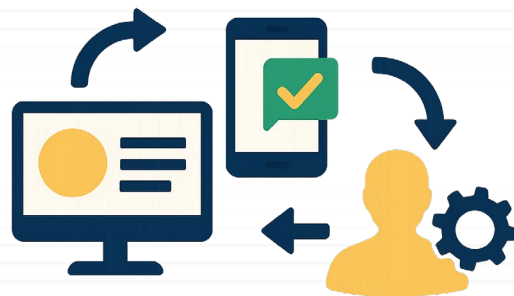
ON KEY

SDK

CUSTOM
INTEGRATIONS



IMPROVEMENTS TO USER EXPERIENCE





www.onkey.com



LinkedIn

Thank you